

MaintMaster® End-user Terms of Service

Welcome to MaintMaster! Thank you for using MaintMaster reliability software and services (“Services”). The Services are provided by MaintMaster Systems AB (“MaintMaster”, “we”, “our”, “us”), Sweden.

By using our Services, you are agreeing to these terms. Please read them carefully.

Using our Services

Don’t misuse our Services. For example, don’t interfere with our Services or try to access them using a method other than the interface and the instructions that we provide. You may use our Services only as permitted by law, including applicable export and re-export control laws and regulations. We may suspend or stop providing our Services to you if you do not comply with our terms or policies or if we are investigating suspected misconduct.

Using our Services does not give you ownership of any intellectual property rights in our Services or the content you access. You may not use content from our Services unless you obtain permission from its owner or are otherwise permitted by law. These terms do not grant you the right to use any branding or logos used in our Services.

The issuers of your account, governing your permissions and access to MaintMaster, all have MaintMaster Agreements and a MaintMaster License governing the conditions for the usage of the Services. Contact each issuer for more information on exact conditions.

Your MaintMaster Account

You need a MaintMaster Account to use our Services. You may create your own MaintMaster Account, or your MaintMaster Account may be assigned to you by an administrator, such as your employer or educational institution. We store information about you: name, e-mail address and password. If you are in contact with us, for instance in support cases, we will store additional contact information about you, such as phone number. We may send you service announcements, administrative messages, and other information. You may opt out of communication you have not requested. MaintMaster Privacy Policy explains how we treat your personal data and protect your privacy when you use our Services. By using our Services, you agree that MaintMaster can use such data in accordance with our privacy policy.

Every issuer of your access licenses will also store information about you. You have the right to know what data is stored, how to correct and remove such information. Contact your issuers for more information.

Every physical user, every person using the Services, will need their own account. If you learn of any unauthorized use of your password or account, please report to MaintMaster.

Your content in our Services

Our Services allow you to submit content. You retain ownership of any intellectual property rights that you hold in that content. In short, what belongs to you stays yours. However, all content will be available to other users, considering their permissions governed by the issuer of your access license. Also, MaintMaster will be using content to operate, improve and develop the Services. In the light of this, make sure you have the necessary rights for content that you submit to our Services; we shall not be held responsible for your violation of intellectual property rights. If you submit feedback or suggestions about our Services, we may use your feedback or suggestions without obligation to you.

About these Terms

We may modify these terms to, for example, reflect changes to the law or changes to our Services. We’ll post notice of modified terms in the applicable Service. Changes will not apply retroactively. These terms control the relationship between MaintMaster and you. They do not create any third-party beneficiary rights.

If you do not comply with these terms, and we don’t take action right away, this doesn’t mean that we are giving up any rights that we may have (such as taking action in the future). If it turns out that a particular term is not enforceable, this will not affect any other terms.